

Mission

To deliver premium service through open access communication and innovative technology.

Business Strategy

Administration provides overall vision and direction to the department while overseeing department projects and programs. We strive to maintain a suitable environment for staff and employees to operate with maximum efficiency and in an innovative spirit. We work to inspire teamwork between managers and departments as well as our staff and users to ensure efficient technology solutions that will enhance customer service.

Objectives

The I.T. department focuses on providing the best technological solutions and customer support through the following Service teams:

Customer Support Team - Includes Help Desk support, operators, telephone, radio, computer and all Information Technologies department's operation service requests, and internal/external inquiries.

Technology Architecture Team - Includes planning and coordination of all data and telephone projects and is responsible for implementing new technologies for the County.

Technology Network Team - Includes maintenance and hardware support, upgrades and replacement of telephone and computer systems, as well as coordination of leasing installations, and general security.

Network and Security Administrative Team - Includes administration of hardware and software maintenance, network server and firewall support, Lotus Notes administration, and general data security.

System Technology and Radio Services Team - Includes emergency and non-emergency maintenance radio service, cabling/infrastructure and audio visual systems support.

Leasing Team - Includes support and coordination for the computer leasing equipment and centralized software programs.

Programming Application Team - Includes support for GIS, AS400, Database, Imaging and Web Development programs.

Administrative Team - Includes supporting the Information Technologies department director, management, the coordination and development of executive administrative projects, and the consistency and maintenance of records.

Department:		INFORMATION TECHNOLOGY			Seminole County
Division:		ADMINISTRATION			
Section:		FY 2004/05			
					Change between Tentative Approved & Adopted Budget
	2002/03 Actual Expenditures	2003/04 Adopted Budget	2004/05 Tentative Approved Budget	2004/05 Adopted Budget	
EXPENDITURES:					
Personal Services	158,520	171,599	183,773	177,061	-6,712
Operating Services	11,925	13,959	16,544	16,631	87
Capital Outlay	-	-	-	-	-
Debt Service	-	-	-	-	-
Grants and Aid	-	-	-	-	-
Subtotal Operating	170,445	185,558	200,317	193,692	-6,625
Capital Improvements	-	-	-	-	-
TOTAL EXPENDITURES	170,445	185,558	200,317	193,692	-6,625
FUNDING SOURCE(S)					
General Fund	170,445	185,558	200,317	193,692	-6,625
TOTAL FUNDING SOURCE(S)	170,445	185,558	200,317	193,692	-6,625
Full-Time Positions	2	2	2	2	-
Part-Time Positions	-	-	-	-	-
New Programs and Highlights for Fiscal Year 2004/05					
Requested Changes					
Capital Improvements	2004-05	2005-06	2006-07	2007-08	2008-09
Total Project Cost	-	-	-	-	-
Total Operating Impact	-	-	-	-	-